PLAISTOW & IFOLD (including Shillinglee and Durfold Wood) and LOXWOOD 2026

Strategic Volunteers Pocket Guide -always carry during activation.

YOUR ROLE

- Stay safe
- Follow instructions from the **Resilience Lead**
- Report back regularly (Situation Report(Sit Rep))
- Support residents safely
- Do not enter dangerous areas
- Record anything important

FAST ACTIONS

1. Check **you** are safe
2. Go to agreed Resilience Centre (usually Village Hall)
3. Maintain comms (phone / WhatsApp / radio)
4. Carry out assigned tasks
5. Report Sit Rep updates
6. Stand down only when instructed

SITUATION REPORT (Sit Rep) FORMAT

- Location
- What you see
- Numbers affected
- Hazards
- Actions taken
- Support needed

KEY CONTACTS

Resilience Lead: (as briefed)
CDC Duty Officer OOH: 01243 785339 **Emergency:** 999 **Police non-emergency:** 101 **NHS:** 111
EA Incident Hotline: 0800 80 70 60

SAFETY REMINDERS

- Do not put yourself in danger
- Do not enter floodwater, smoke, or unstable structures
- Use Hi-Vis and torches
- Keep phone charged
- Log everything you do
- Spontaneous volunteers must be directed to CRC

CRC LOCATIONS

- Winterton Hall
- Kelsey Hall
- North Hall